



Data Organization Form

Use this spreadsheet to organize the data collected from the Family Satisfaction Survey.

Any person who completed the survey is referred to as a respondent.

The spreadsheet has been formatted with formulas to assist with your data calculations. Do not type in any boxes that are light blue. These boxes have formulas and the responses will be calculated for you based on the data you enter into the rest of the chart.



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Respondent Numbers

From Question 1

Number of Children	Total Number of Respondents
1 child	75
2 children	40
3 children	20
More than 3 children	15
More than 275 children represented	

From Question 2

Program Site	Total Number of Respondents
ABC Elementary School	50
XYZ Elementary School	45
ABC Middle School	55
Total across all sites	150

Question 3: Grade Level

Grade Level	Total Number of Respondents	Total Number of Students Enrolled	Percentage (%) of Respondents by Grade
Prekindergarten	12	35	34%
Kindergarten	15	27	56%
1st grade	25	42	60%
2nd grade	42	51	82%
3rd grade	30	35	86%
4th grade	37	54	69%
5th grade	23	44	52%
6th grade	18	27	67%
7th grade	21	34	62%
8th grade	19	40	48%
9th grade	13	25	52%
10th grade	7	19	37%
11th grade	9	17	53%
12th grade	11	15	73%



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Question 4: How many years has your child (or children) attended the 21st CCLC afterschool program?

Years	Total Number of Respondents	Percentage (%) of Total Respondents
1	15	10%
2		0%
3		0%
More than 3		0%

Question 5: How many days a week does your child (or children) CURRENTLY attend the 21st CCLC program?

Attendance	Total Number of Respondents	Percentage (%) of Total Respondents
Once a week	26	17%
Twice a week		0%
Three times a week		0%
Four times a week		0%
Every day		0%

Question 6: Aside from the 21st CCLC program, which of the following programs or activities is your child CURRENTLY involved in afterschool or on weekends?

Activity	Total Number of Respondents	Percentage (%) of Total Respondents
Academic enrichment program	2	1%
Church group		0%
Dance		0%
Martial Arts		0%
Music		0%
Special interest club (e.g. sewing)		0%
Sports team (e.g. soccer)		0%
Other		0%

Ranking	Activity
1st	
2nd	
3rd	
4th	
5th	



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Question 7: How satisfied are you with the 21st CCLC program your child attends?

Satisfaction	Total Number of Respondents	Percentage (%) of Total Respondents
Very satisfied	75	50%
Satisfied		0%
Not very satisfied		0%
Not satisfied at all		0%

Question 8: How satisfied are you with your child's 21st CCLC program as it pertains to the following areas related to student services and engagement?

Directions: For each component, count the number of responses for each category and place the total in the matching box. Then, write the response with the highest number for that component in the last column.

Component	Very satisfied	Satisfied	Not Satisfied	Very Unsatisfied	Highest Response
Academic support	6	3	2	0	Very satisfied
Extracurricular activities					
Help with homework					
Opportunity for physical activity					
Safety and care					
Snacks					
Social environment					
Special events					
Transportation services					

Question 9: Which of the following activities is your child most interested in?

Activity	Total Number of Respondents	Percentage (%) of Total Respondents
Art	34	23%
Chess		0%
Computers		0%
Cooking		0%
Dance		0%
Math		0%
Music		0%
Reading/Writing		0%
Social Studies		0%
STEM		0%
Sports		0%



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Ranking	Activity
1st	
2nd	
3rd	
4th	
5th	

Question 10: How satisfied are you with your child's 21st CCLC program as it pertains to the following areas related to family services and engagement?

Directions: For each component, count the number of responses for each category and place the total in the matching box. Then, write the response with the highest number for that component in the last column.

Component	Very Satisfied	Satisfied	Not Satisfied	Very Unsatisfied	Highest Response
Availability of staff and administration	2	10	6	2	Satisfied
Communication between families and regular school day staff and					
Communication of important information					
Connection to community resources					
Cultural sensitivity towards families					
Events and activities sponsored by the program					
Hours of operation and walk-in services					
Opportunities for families to become involved					



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Question 11: Which of the following forms of communication do you receive from the 21st CCLC program?

Communication Type	Total
Flyers	24
Emails	125
Social media messages	
Newsletters	
Phone calls/voicemails	
Text messages	
Other	

Question 12: Why did you decide to enroll your child in the 21st CCLC program?

Activity	Total Number of Respondents	Percentage (%) of Total Respondents
I have childcare needs that the program satisfies.	16	11%
I received a flyer or other advertisement about the program.		0%
My child has friends or family members in the program.		0%
My child wanted to be in the program last year.		0%
My child was in the program last year.		0%
Recommendation made by another parent.		0%
Recommendation made by my child's teacher or		0%
The program is free.		0%
Other		0%

Ranking	Activity
1st	
2nd	
3rd	
4th	
5th	



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Question 13: What recommendations or other feedback can you provide that would help improve our 21st CCLC program?

Most Common/Useful Responses

Question 14: May we contact you for follow-up regarding your responses? If so, please provide your name and best form of contact below.

Total Number of Respondents	Total Available for Follow-up	Percentage (%) Available for Follow-up
150	37	25%





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